

QUALIFICATION OUTLINE BSB51915 Diploma of Leadership and Management

This qualification is suitable for the individual who requires the practical skill to display initiative, plan, design and apply solutions in their work role, and utilise their theoretical knowledge to provide solutions to unpredictable problems from a variety of sources.

12 units

► 4 Core

8 Electives

Core Units (All units must be completed)	
BSBLDR501	Develop and use emotional intelligence
BSBMGT517	Manage operational plan
BSBLDR502	Lead and manage effective workplace relationships
BSBWOR502	Lead and manage team effectiveness
Group A (Must choose a minimum of 4 units)	
BSBCUS501	Manage quality customer service
BSBMGT502	Manage people performance
BSBMGT516	Facilitate continuous improvement
BSBPMG522	Undertake project work
BSBRSK501	Manage risk
Group B (Choose remaining units from below)	
BSBADM502	Manage meetings
BSBLED501	Develop a workplace learning environment
BSBWHS501	Ensure a safe workplace
BSBSUS501	Develop workplace policy and procedures for sustainability