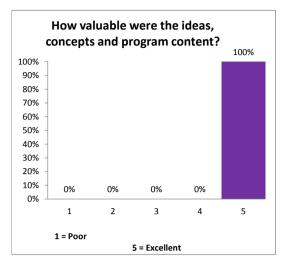


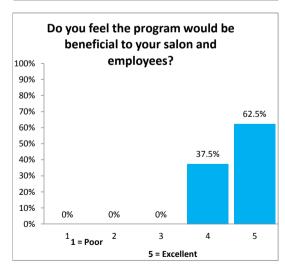
### **Training Forum Feedback**

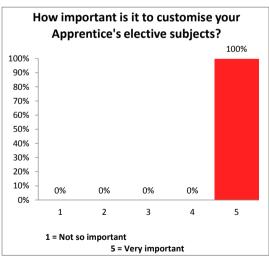












#### Attendees

Annaliesje Hartley - CEO - Contour College Libby Dedman - Liberated Business Natalie Butterworth - Belmont Hairdoo Deborah Walter - State Training Services Lisa Pearce - Hair on York Wendy Blair - Australian Hairdressing Council Paula Easey - Contour College Tracey Chenoweth - Industry Expert Nicholas Schwab - John Brennan Hair Jodi Lavis - Diverse Hair Art Sandy Chong - Australian Hairdressing Council Meredith Milne - State Training Services Garreth Edwards - Hair on York Kim Gorman - Contour College Lyndell Berryman - The Cut Off Point



### **Training Forum Feedback**

#### What is your opinion about Competency Based Learning and flexible delivery?

Depending on the student, I strongly agree. Also great for individual salon needs.

Important.

Hard copy for employer as well to know where the student is at. Very good. Great idea, flexible delivery is important.

A definate must have.

Flexible delivery must be well coordinated and documented. Benchmarks are critical to success.

Agree with Flexible Delivery.

Works very well. Can be case by case rather than pigeon holed.

# What is your opinion of the Pivot Point and Contour College training resources?

Overall it was seen that hard copies are best suited, however are available via a USB drive.

Very thorough Fantastic Looks good.

They definately have their place in the industry.

Excellent courses.

Would like to come and sit in on a day to experience what the students are experiencing in the college.

Excellent.

## What do you think of the college as a training venue? Is there anything you would like to see different?

Loved it and would like to be part of it and use the venue for future Apprentices.

College sounds very organised with room to go forward and change if needed. Move to Belmont (haha).

Appears to be a very professional and well run environment.

I feel the college is more accountable than TAFE seems to be at the moment. It appears to be a great venue. Well resourced.

Fantastic organisation, extremely well organised and ran.

#### Communication

We believe it is strongly important for the Apprentice to professionally communicate within the workplace, and use the correct terminology for the industry.

#### Practial experience

The overall consensus of the group was that it was important for students to be working on a sufficient number of clients while at the college - this is the belief of Contour College also. Students are exposed to working on a number of different clients with different needs each day, depending on their stage of learning. Students are pushed to their limits throughout the day to stick to industry standard timeframes.

#### **Early Completion**

The opportunity for early completion is welcome only if both the College, and the employer both agree on the student being competent and confident

### Would you consider using Contour College's Flexible Employment Based Training Program?

Yes 100% No 0%

Love the idea, when can we start!

ounds better than TAFE and the college wants to get involved. Very impressed with the college and it's structure. Attention to detail is top notch.

Excellent presentation.

Would definately consider the college in future when looking for services for Apprentices.

#### Do you have any suggestions for improvement to best suit your requirements?

Information day or meeting with Apprentice and salon staff at the college to involve everyone.

Communication between college to the owner and the Apprentice.

No, I like what I see and hear.

More work please (LOL)

### What is your opinion of Trainer/College communication with your salon via the student portal?

Overall, the group thought the portal is a great idea and would work well for all. think it is an excellent tool - should be easy to navigate for employers. A lesson for employers in how to use up front would be great.

Valuable

Hard copy is great. Good to look at the student portal.

Great idea.

Yes, great idea. We have a son at St Edwards College and they use this system. It would be very beneficial if there are any issues they would be addressed than and not down the track.

Very important, although some students won't use it.

Excellent idea.

Observation Checklists Our observation checklist book details each unit and the specific skills required to be deemed competent. This book requires comments from the supervisor and an initial when deemed competent. Your Apprentice Coordinator will visit your salon fortnightly and mark the units you would be required to complete. This information will then be transferred to the Training Plan.

#### **School Based Apprenticeships**

These require 1 day per week in the salon and 1 day per week in the College. They require 100 days completed over the space of 2 years. Salon Owners have found it worked well as an extra pair of hands during the busier days.

Thank you for your attendance,

Paula Easey Coordinator, Hairdressing Trainer and Assessor Contour College