



Attendees:

Annaliese Hartley - CEO - Contour College
 Libby Dedman - Liberated Business
 Natalie Butterworth - Belmont Hairdoo
 Deborah Walter - State Training Services
 Lisa Pearce - Hair on York

Wendy Blair - Australian Hairdressing Council
 Paula Easey - Contour College
 Tracey Chenoweth - Industry Expert
 Nicholas Schwab - John Brennan Hair
 Jodi Lavis - Diverse Hair Art

Sandy Chong - Australian Hairdressing Council
 Meredith Milne - State Training Services
 Garreth Edwards - Hair on York
 Kim Gorman - Contour College
 Lyndell Berryman - The Cut Off Point

What is your opinion about Competency Based Learning and flexible delivery?

Depending on the student, I strongly agree. Also great for individual salon needs.

Important.

Hard copy for employer as well to know where the student is at. Very good.

Great idea, flexible delivery is important.

A definite must have.

Flexible delivery must be well coordinated and documented. Benchmarks are critical to success.

Agree with Flexible Delivery.

Works very well. Can be case by case rather than pigeon holed.

Would you consider using Contour College's Flexible Employment Based Training Program?

Yes 100%

No 0%

Love the idea, when can we start!

Sounds better than TAFE and the college wants to get involved. Very impressed with the college and it's structure. Attention to detail is top notch.

Excellent presentation.

Would definitely consider the college in future when looking for services for Apprentices.

What is your opinion of the Pivot Point and Contour College training resources?

Overall it was seen that hard copies are best suited, however are available via a USB drive.

Very thorough Fantastic Looks good.

They definitely have their place in the industry.

Excellent courses.

Would like to come and sit in on a day to experience what the students are experiencing in the college.

Excellent.

Do you have any suggestions for improvement to best suit your requirements?

Information day or meeting with Apprentice and salon staff at the college to involve everyone.

Communication between college to the owner and the Apprentice.

No, I like what I see and hear.

More work please (LOL)

What do you think of the college as a training venue? Is there anything you would like to see different?

Loved it and would like to be part of it and use the venue for future Apprentices.

College sounds very organised with room to go forward and change if needed.

Move to Belmont (haha).

Appears to be a very professional and well run environment.

I feel the college is more accountable than TAFE seems to be at the moment. It

appears to be a great venue. Well resourced.

Fantastic organisation, extremely well organised and ran.

What is your opinion of Trainer/College communication with your salon via the student portal?

Overall, the group thought the portal is a great idea and would work well for all. I think it is an excellent tool - should be easy to navigate for employers. A lesson for employers in how to use up front would be great.

Valuable.

Hard copy is great. Good to look at the student portal.

Great idea.

Yes, great idea. We have a son at St Edwards College and they use this system.

It would be very beneficial if there are any issues they would be addressed than and not down the track.

Very important, although some students won't use it.

Excellent idea.

Communication

We believe it is strongly important for the Apprentice to professionally communicate within the workplace, and use the correct terminology for the industry.

Practical experience

The overall consensus of the group was that it was important for students to be working on a sufficient number of clients while at the college - this is the belief of Contour College also. Students are exposed to working on a number of different clients with different needs each day, depending on their stage of learning. Students are pushed to their limits throughout the day to stick to industry standard timeframes.

Early Completion

The opportunity for early completion is welcome only if both the College, and the employer both agree on the student being competent and confident

Observation Checklists Our observation checklist book details each unit and the specific skills required to be deemed competent. This book requires comments from the supervisor and an initial when deemed competent. Your Apprentice Coordinator will visit your salon fortnightly and mark the units you would be required to complete. This information will then be transferred to the Training Plan.

School Based Apprenticeships

These require 1 day per week in the salon and 1 day per week in the College.

They require 100 days completed over the space of 2 years. Salon Owners have found it worked well as an extra pair of hands during the busier days.

Thank you for your attendance,

Paula Easey

Coordinator, Hairdressing Trainer and Assessor

Contour College