

Get down to **business** with **Contour College**

BSB40215

Certificate IV **Leadership** and **Management**

Our **Certificate IV in Leadership and Management** course is suited for those who want to gain the skills and knowledge to support a frontline position, provide feedback and support a team.

This course will give you the knowledge to improve your team-management skills and develop the ability to support, guide and lead others.

Subjects offered in this course:

BSBLDR401	<input type="checkbox"/> Communicate effectively as a workplace leader
BSBLDR402	<input type="checkbox"/> Lead effective workplace relationships
BSBLDR403	<input type="checkbox"/> Lead team effectiveness
BSBMGT402	<input type="checkbox"/> Implement operational plan
BSBINN301	<input type="checkbox"/> Promote innovation in a team environment
BSBMGT403	<input type="checkbox"/> Implement continuous improvement
BSBRISK401	<input type="checkbox"/> Identify risk and apply risk management processes
BSBWOR404	<input type="checkbox"/> Develop work priorities
BSBCUS402	<input type="checkbox"/> Address customer needs
BSBINM401	<input type="checkbox"/> Implement workplace information system
BSBMKG413	<input type="checkbox"/> Promote products and services
BSBPMG522	<input type="checkbox"/> Undertake project work
BSBSUS401	<input type="checkbox"/> Implement and monitor environmentally sustainable work practices
BSBLDR501	<input type="checkbox"/> Develop and use emotional intelligence



Call us today on

02 4353 0815.

Our Course Advisors will help you to choose the course that is right for you.



Get the qualifications you need with business training from **Contour College**.

We offer a range of courses to suit your lifestyle and help you on your path to success. From small business basics to management – we can help you get more out of your career.



Contour Systems Pty Ltd (ABN 54-069-990-521)

Contact us **02 4353 0815** to find out more about this course.

BSB40215 - Certificate IV in Leadership and Management

This course is delivered by Contour College (RTO ID: 90504)

Course Duration: 12 months

Course Description:

At the completion of this qualification the individual will have gained the skills and knowledge to support a frontline position with some leadership and guidance responsibility for self and others in a variety of industry contexts.

Career Opportunities:

Assistant Manager/Manager, Office Manager, Business Manager, Business Development Manager

Course Structure:

A total of 12 units are required to complete this qualification

Course units on offer:

- SEE PREVIOUS PAGE Full list of Course Units and Codes

Study Options:

Self-paced training, on-line with face-to-face support or a mix of blended learning

Course tuition fees:

NEW FEES TO BE ANNOUNCED IN 2018

You may be eligible for funding assistance for this course.
Contact us for an individual pricing calculation.

Delivery Locations:

New South Wales



For more student related information visit our website: contourcollege.com.au